

Vodafone Automotive VTS S5

Features & benefits

The Vodafone Automotive VTS S5 incorporates all of the benefits listed below.

If your car is stolen: If your car is stolen without the ADR card being present, an alert will be sent to Vodafone Automotive's Secure Operating Centre. An advisor will then attempt to contact you on the number you will have supplied at time of registration.



Automatic Driver Recognition (ADR)*

Alerts Vodafone Automotive immediately if your vehicle is stolen, even if the thief has your keys



Pinpoint GPS Tracking

Accurate to within 10 metres



European Coverage as Standard

Local language Police liaison and recovery across 54 countries



Insurance Approved

Approved by major insurers



Tow-Away Alert

Triggered when motion is detected with the ignition switched off



Theft History

In the event of a theft, our minute by minute theft tracking helps the Police secure convictions



International GSM Coverage

Roaming SIM card gives coverage across more than 180 countries



Tamper Alert

Activated when the system battery is disconnected or discharged, or when the system wiring is cut



System Health Check

Regular automatic self diagnostic check



Special Modes

Activate Garage Mode or Transport Mode at the click of a button



Contact Vodafone Automotive

Vodafone Automotive Customer Service
(Monday-Friday 9am-5pm)

0333 222 0003 or +44 (0)1282 473 732

Vodafone Automotive 24/7 Stolen Vehicle Helpline

0333 222 0799 or +44 (0)1282 473 799

Vodafone Automotive UK Limited
Shuttleworth House, 21 Bridgewater Close, Network 65 Business Park,
Hapton, Burnley, Lancashire, BB11 5TE, United Kingdom
Tel. +44 (0)1282 473 732
customer-care-uk@vodafone.com

automotive.vodafone.co.uk



Vodafone Group 2020. This document is issued by Vodafone in confidence and is not to be reproduced in whole or in part without the express, prior written permission of Vodafone. Vodafone and the Vodafone logos are trademarks of the Vodafone Group. Other product and company names mentioned herein may be the trademark of their respective owners. The information contained in this publication is correct at the time of going to print. Any reliance on the information shall be at the recipient's risk. No member of the Vodafone Group shall have any liability in respect of the use made of the information. The information may be subject to change. Services may be modified, supplemented or withdrawn by Vodafone without prior notice. All services are subject to terms and conditions, copies of which may be provided on request.



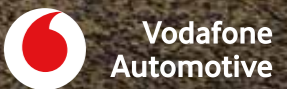
The ultimate protection for your vehicle

Vodafone Automotive VTS S5

Vehicle Tracking System

The future is exciting.

Ready?



Welcome to Vodafone Automotive VTS S5

You've invested in your pride and joy. Now, you need the peace of mind knowing that it's safe: Vodafone Automotive VTS S5 monitors your vehicle so you don't have to.

Europol confirmed that 50% of stolen vehicles are not recovered⁽¹⁾ and in the UK there were 89,000 vehicles stolen in 2017⁽²⁾. This, plus an increasing amount of relay attacks on vehicles, which involve bypassing entry systems on keyless cars⁽³⁾, means that Insurance companies are often mandating that Thatcham approved tracking devices are fitted to vehicles over £50,000.

Advancements in vehicle tracking technology, such as Vodafone Automotive VTS S5, is at the forefront of countering these trends. By providing industry-leading, specialist stolen vehicle tracking protection, you can rest assured that if the worst does happen, there's unparalleled support on hand to retrieve your vehicle as quickly as possible.

These systems use the latest GPS/ GPRS/GSM technology, providing pinpoint accuracy and unrivalled service levels, with recovery of vehicles via police liaison conducted in local language through Vodafone Automotive's network of Secure Operating Centres across 54 countries globally.⁽⁴⁾

We're a trusted brand

You can be assured, major global brands trust Vodafone Automotive and its products.

Thatcham accredited and recognised by insurers

Vodafone Automotive VTS S5 is Thatcham accredited and recognised by the majority of leading insurers. You may qualify for a discount on your insurance premium.

Contact Vodafone Automotive

Vodafone Automotive Customer Service

(Monday-Friday 9am-5pm)

0333 222 0003 or +44 (0)1282 473 732

Vodafone Automotive 24/7 Stolen Vehicle Helpline

**0333 222 0799 or
+44 (0)1282 473 799**

1. Europol, 2016

2. ONS, 2017

3. BBC, 2019

4. Countries covered by Vodafone Automotive VTS S5: Albania, Andorra, Austria, Belarus, Belgium, Bosnia, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malaysia, Malta, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Russia, San Marino, Serbia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom, Vatican City.

My Connected Car app and web

With My Connected Car, you can access and manage a number of your vehicle security and safety functions remotely. My Connected Car provides easy access to vehicle information such as real-time vehicle location, directions to the vehicle and geofence ability.

How to Access the 'My Connected Car' service

- 1 Fill out and sign a registration form and send to our dedicated Vodafone Automotive customer service team
- 2 Install a Vodafone Automotive stolen vehicle tracking device
- 3 Receive a text with login details
- 4 Download the 'My Connected Car' app, available on Android & IOS, and sign in using the login details provided

Download the 'My Connected Car' app from the app store on IOS and Android now for a free demo.



Live vehicle location

Including satellite Google Maps viewing



Trip reports

See your latest and historical journeys including distance travelled as well as average and maximum speed



Car finder route (driving and walking)

Can't remember where you parked? Car finder shows you the quickest way to get back to your vehicle



Geofence

Set a geofence zone and receive an in-app notification if vehicle enters or leaves that area



Special modes

Simply activate Garage Mode or Transport Mode without the need to contact our Customer Services



Speed alert

Set a specific speed limit and receive an in-app notification if you exceed that limit



SOS button

Direct to the Vodafone Automotive Secure Operating Centre



Multiple vehicles

Up to 10 vehicles available in one account



Self-diagnosis

Perform your own system health check

Important information

Automatic Driver Recognition (ADR)

When the internal battery nears the end of its working life, you will receive an SMS advising you to replace it. The battery should be replaced with a standard battery - type CR2032 - which can be purchased from most high street outlets.

Storing your ADR card

For maximum security, Vodafone Automotive recommend that your car keys and ADR card are kept separately when your vehicle is not in use.

False alerts

To avoid unnecessary alerts, call Vodafone Automotive 24/7 Stolen Vehicle Helpline to inform them of any potential false alarm. With your consent, the Secure Operating Centre will set one of the following modes:

- **Transport Mode:** This mode inhibits the alerts that would be generated by unexpected movement of the car whilst the ignition is switched off. For example, if the car were to be transported.
- **Garage Mode:** This mode inhibits the alerts that would be generated by unexpected tampering with the car. For example, if the car were being serviced; the battery being disconnected; or dealer device maintenance is required.

Alternatively, simply activate Transport or Garage Mode using the My Connected Car app, without the need to contact our Customer Services. Please note that excessive false alerts may result in a charge.